

Home Visiting Parent Child + Rate Setting Meeting #4

Hosted by:

DCYF Home Visiting

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Note: Today's meeting will be recorded and posted.

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Washington State Department of
CHILDREN, YOUTH & FAMILIES

“What can I expect to receive in investing my time today?”



Return on Investment

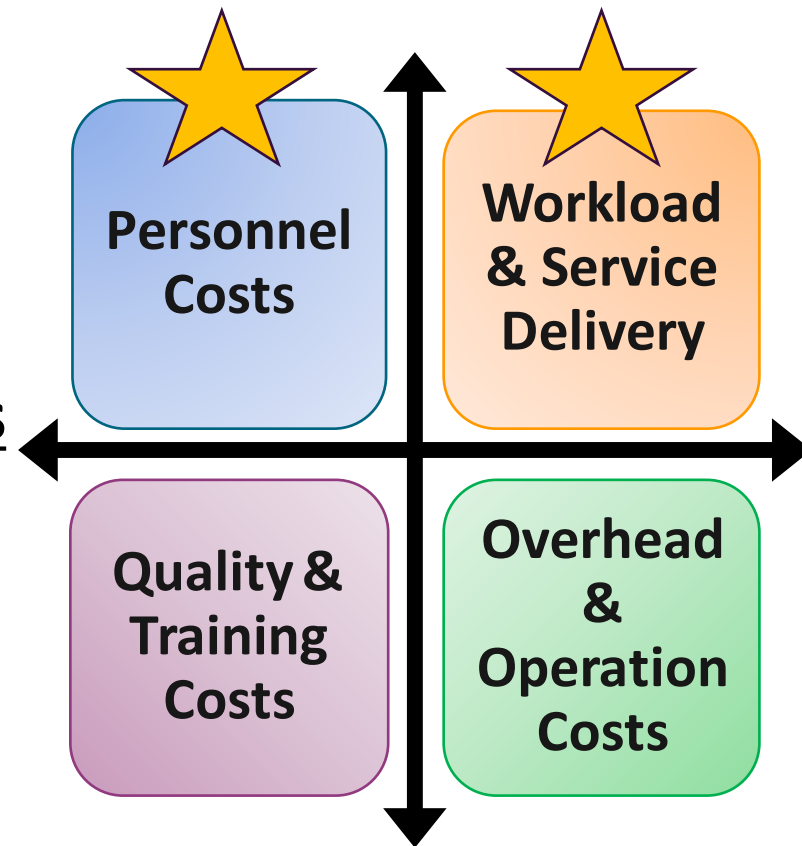
- I will walk away with an **update** on where we are on calculating the Personnel Costs.
- I will be equipped with a high-level understanding of the Service Delivery aspects being considered while building the rate.
- I will leave more confident in my understanding of **how HVSA contract impacts the service delivery** standards.
- I will have been given the opportunity to contribute to the rate setting process by expressing my thoughts and concerns.
- I am clear on the next steps in the rate setting process.



Rates Planning Framework

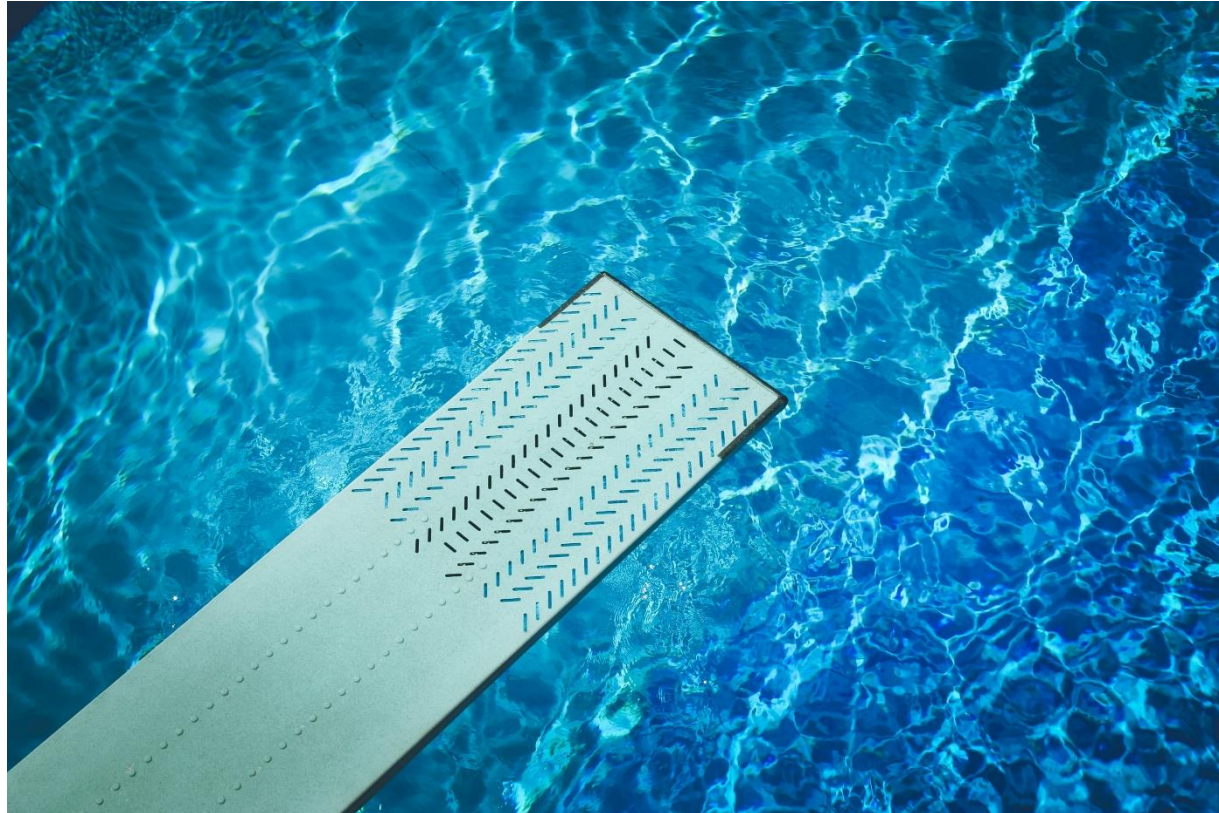
Cost Factors/Buckets to Build the Rate

1. Personnel Standards
2. Service Delivery Standards/Workload Standards
3. Quality and Training Costs
4. Overhead and Operational Costs



Let's dive into Personnel Costs

Personnel
Costs



Personnel Standards Update

Personnel
Costs

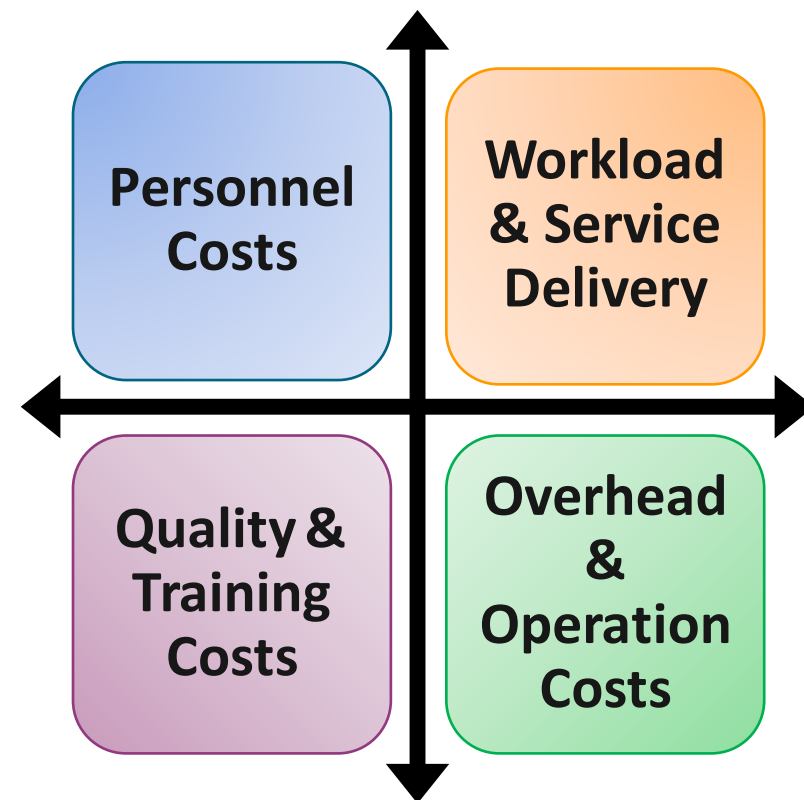
- We are working with DCYF leadership to identify an alternative method to incorporate lived experience in the personnel standard.



Rates Planning Framework

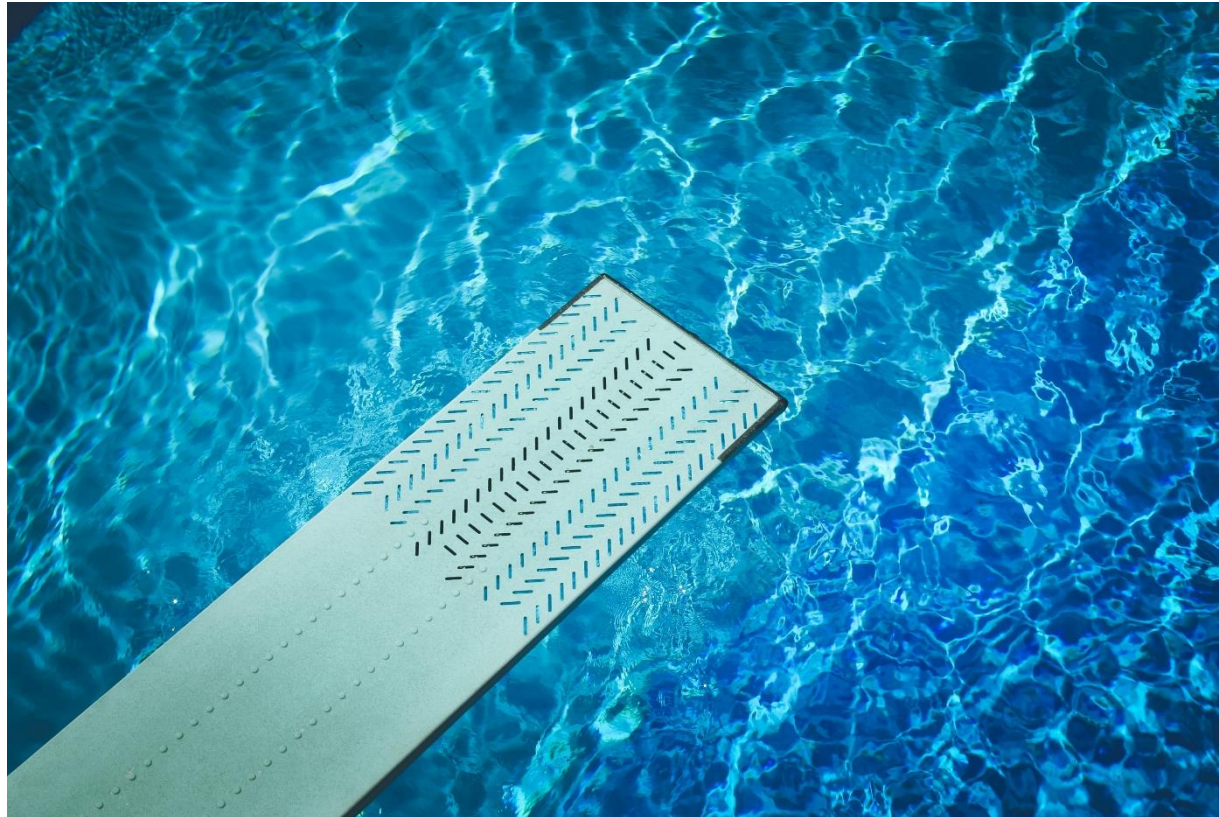
Cost Factors/Buckets to Build the Rate

- Personnel Standards
- Workload Standards & Service Delivery Standards
- Quality & Training
- Overhead & Operational Costs



Let's Dive into Workload & Service Delivery

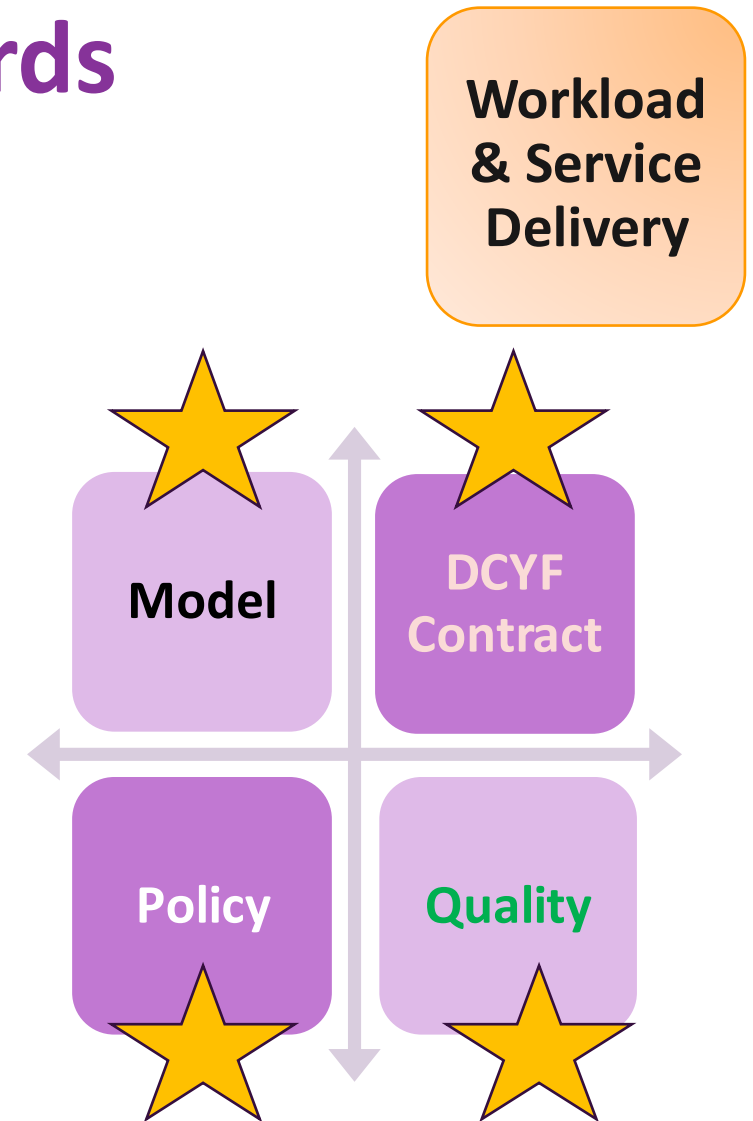
Workload
& Service
Delivery



Service Delivery Standards

Objective: identify the people-time and resources needed, to ensure the rate reflects the costs.

- All aspects of service delivery will be explored for cost implications - in 4 domains:
Model, Contract, Policy, Quality.
- **Today:** We will review all 4 domains (model, contract, policy, quality) to understand workload impacts.
 - We will orient you to a worksheet for you to complete to help build understanding of workload impacts.



PC+ Contract Standards Spreadsheet

- You received an email right before the meeting started with the spreadsheet. Open the spreadsheet so you can follow along with what you will see on the screen shortly.
- Let us know in the chat if you need the spreadsheet.
- We all varied levels of experience with excel. So, please ask questions or for any support you need.



Your Homework

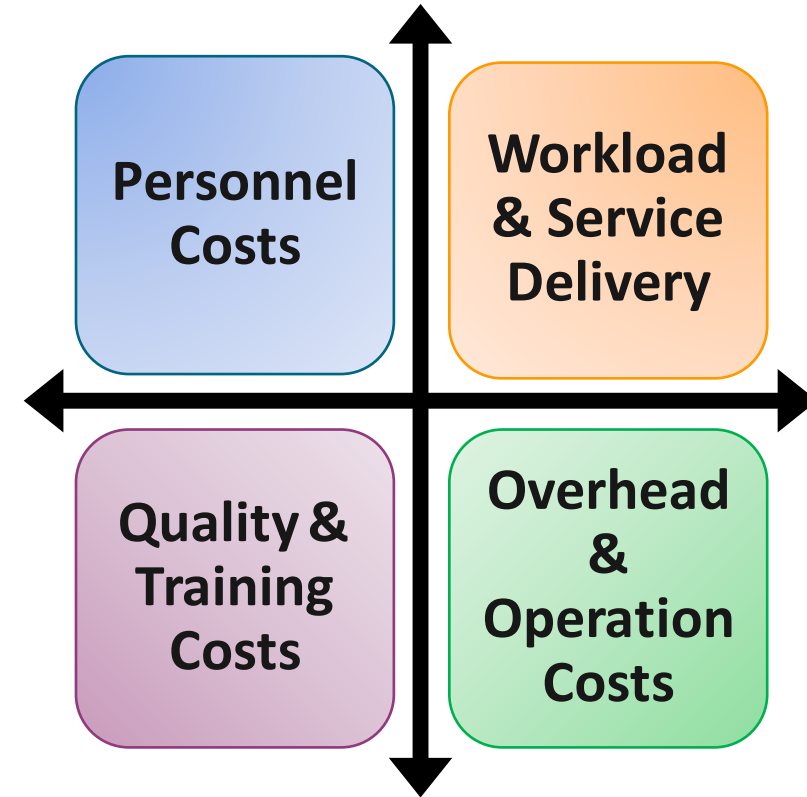
- Work through each tab in the Excel File
- **FIRST**, going line by line and think about if this contract item is in the correct tab. (policy tab is the contract item a policy item or should it be somewhere else?).
 - Column E asks if the contract item falls into this workload standard (yes/no)
 - If not, then column F asks you to tell us which standard applies (drop down option)
 - Column G asks you to explain.
- **NEXT**, we are asking you how often you do this work. In other words, do you do it every day, every visit, weekly, monthly, yearly or something else. (drop down option.
 - If you chose other in column H, tell us more about what “other” means.
- **LASTLY**, do this for each tab except the reference tab.
- Any questions?
- Email your completed worksheet to home.visiting@dcyf.wa.gov on or before **November 15th**

Future Meetings

November 20? | 2:30pm

December 7? | 2:00pm

- Updates for Personnel Standards
- Continue discussion on Workload & Service Delivery
- Quality and Training Expectations
- Overhead and Operational Costs



Check-In/Reflections

- I am leaving more confident in my understanding of the PC+ rate setting process.
- I am walking away with an understanding of how Personnel Costs are being calculated during the rate setting process.
- I am equipped with a high-level understanding of the Service Delivery aspects being considered while building the rate.
- I was given the opportunity to contribute to the rate setting process by expressing my thoughts and concerns.
- Next steps in the rate setting process are clearer to me.



Thank you!!!

