Office of Innovation, Alignment, and Accountability

PBC Contract Group
Annual Update

Tribal Services
Indian Child Welfare (ICW) and Community Juvenile Accountability Act (CJAA) contracts

DCYF's Office of Innovation, Alignment, and Accountability (OIAA) builds DCYF capacity to make evidence-informed decisions, continuously learn and improve, and successfully enact system reform

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Tribal Services

Background Information

Mission: ICW and CJAA provide services which are funded through contracts with federally recognized Indian Tribes and other Indian organizations in the state enabling providers to serve their own Tribal members and off-reservation Indians.

Clients Served (FY23): N/A

Annual Contract Spending (FY23): 3,379,083.10 (ICW) and $53,767 (CJAA)

Current Contract Cycle (FY23): July 2022-June 2023

# of Contracts (FY23): 29 (ICW) and 11 (CJAA)

Contract Group

Lead: Brandy Otto and Bob Smith

Members: Tleena Ives and Karena McGovern

PBC Staff: Deb Stuckman

Data Partner(s): Chris Graham

Implementation Status: *Phase 2*

- PBC Service Standard: not required for system-level requirements
- ✓ PBC Quality Standard: FY23 contracts include one (1) quality metric, target & PMT
- **X** PBC Outcome Standard: FY23 contracts include one (1) outcome metric, target & PMT

System-Level PBC Contracts

Focus on Capacity Building

Some DCYF contracts focus on building the capacity of contractors and/or entire systems of care (e.g. juvenile justice system) rather than only funding direct service provision.

Variation in Services and/or Contractors

These contract groups operate more like grant programs, funding different services across contractors and/or significantly changing contractors each cycle, making it difficult to measure standardized PBC metrics over time.

System-Level PBC Requirements

Contract groups in this category must adopt the following PBC components:

	PBC LOGIC MODEL	PERFORMANCE METRIC	PERFORMANCE TARGETS	PERFORMANCE MANAGEMENT
Client-Level (Service, Quality, & Outcomes Standards)	-	-	-	-
Contractor-Level (Quality & Outcomes Standards)	✓	✓	✓	✓
System-Level (Quality & Outcomes Standards)	✓	✓	✓	-

Legend: ✓ PBC Requirement
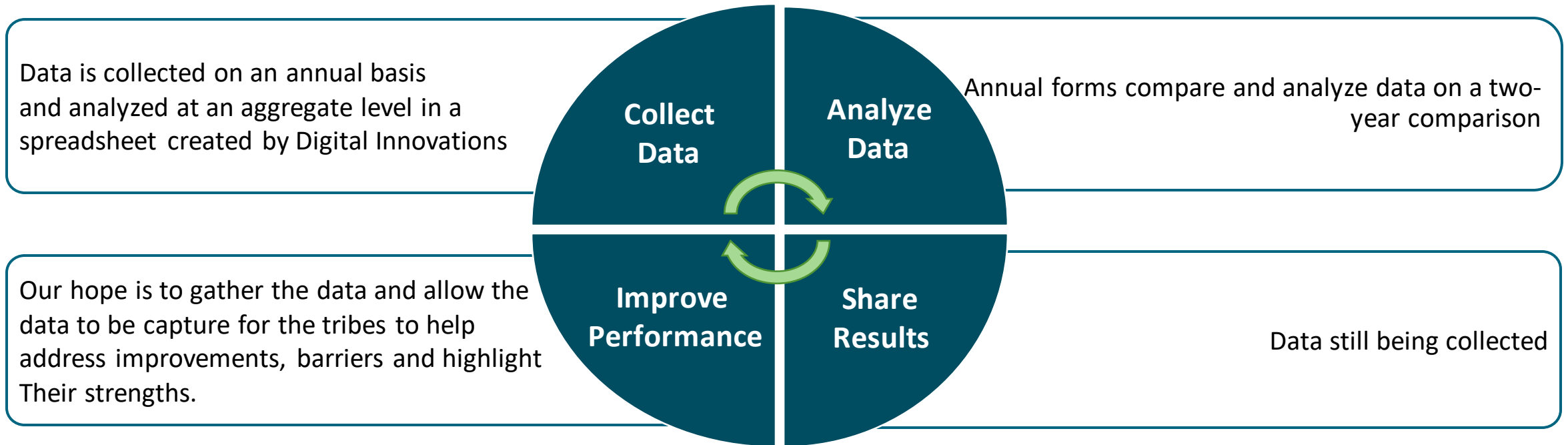
Tribal Services: FY22-FY23 PBC Metrics, Targets & PMTs

QUALITY MEASURES	Metric	Target	Performance Management Tool (PMT)
Contractor Level: Timely and accurate completion of reports	Required report(s) are submitted by the established deadline	100% of required reports are submitted by the established deadline	2nd year funding distribution contingent on submission of required reports

OUTCOME MEASURES	Metric	Target	Performance Management Tool (PMT)
System Level: Data is used to continuously improve services	Annual report shows results over time and planned and/or implemented practice improvements based on data	*NA*	*NA*

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Tribal Services: FY23 PBC Results

- This is the second year that PBC quality and outcome metrics have been implemented
  - Difficult to implement
  - Need to look at logic model - Nothing like medicine wheel or relating to Tribes.
  - Tribes were exempt from implementation of PBC

Tribal Services: Performance Feedback Loop

Data is collected on an annual basis and analyzed at an aggregate level in a spreadsheet created by Digital Innovations

Annual forms compare and analyze data on a two-year comparison

Collect Data

Analyze Data

Improve Performance

Share Results

Our hope is to gather the data and allow the data to be capture for the tribes to help address improvements, barriers and highlight Their strengths.

Data still being collected

Future Plans

- Completing the literature review and theory of change, and then using those findings to drive the retrospective data analysis, updated logic model template, and feedback loop
- Data dashboard

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Tribal Services: FY23 Research & Data Analysis Findings

- Draft Literature Review sent to Tribes
  - How can we use the literature review to honor Indigenous values and current Tribal programming?
  - Our goal is to actively involve the Tribes

- Once the literature review is finalized, that research will:
  - Determine the need of a retrospective data analysis
  - Drive the conversation of a revised logic model with tribal input

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Tribal Services: FY23 Tribal Engagement Results

Engagement History	Summary of Feedback
Tribal Organizations • ICW Subcommittee • RAIO's • Scheduled PBC meetings with Tribes • Email communication to Tribes	ICW Contracts and Community Justice Accountability Act • Hopeful that the data we collect this upcoming year will enlighten the collaborative work between DCYF and Tribes. Gathering data now to assist us for the historical perspective with all the new players

Next Steps

• Receive feedback and input on Literature Review findings and process
• Receive more feedback and input on the Logic Model development
• Continue to collaborate with the Tribes and offer engagement and data points

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Tribal Services: FY23 Reflections

Celebrating Success	Navigating Challenges

• Draft Lit Review
• Lit Review sent out to Tribes for feedback
    • Provide to assess outcomes to honor Tribal Voice
	• Timing for DCYF and Tribes
	• In the process of ICW Policies and Procedures implementation
	    • Round Tables
	    • Consultation