



**STATE OF WASHINGTON**  
**DEPARTMENT OF CHILDREN, YOUTH, AND FAMILIES**  
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October 11, 2024

**TO:** Green Hill School Staff & Residents

**FROM:** Jennifer Redman *Jennifer A. Redman*  
Green Hill School Interim Superintendent

**SUBJECT:** Green Hill School Update – Oct. 11, 2024

Good afternoon Green Hill School,

Last week, we shared updates regarding staff training with the goal of sustaining the safety improvements everyone on campus is working to implement. You can find this update and previous communications on our [Juvenile Rehabilitation webpage](#).

This week, Unified Command conducted the all-staff training on Post-Incident Debriefs, with a formal guide to lead and organize these debriefs effectively. The training also provided an opportunity to highlight the staff's efforts and improvements across campus.

Cleaning on campus is continuing with contracted professionals deep cleaning residential living units, and making improvements to interior windows to increase safety and security inside the living units.

Lunch is now being served in the Central Kitchen daily, with one living unit attending per day, in addition to dinner for all units except Willow each day.

On Wednesday, October 9, Green Hill School hosted a job fair at Centralia College. We had positive turnout with over 70 people attending and interviewing for Juvenile Rehabilitation Officer positions on campus.

Thank you to everyone for their commitment and hard work ensuring a safe environment for both our staff and the young people in our care. Your work is being noticed, and I am seeing improvements across campus as we continue to implement changes.

I want to take a moment to highlight your efforts across campus and point out accomplishments that showcase the improvements that are occurring because of your hard work and collaboration.

Tasks and projects that you all have worked on to completion and are actively participating in are:

- Sanitation Plan
- Population Management Plan
- Immediate Capacity Plan
- Real Time Training Plan
- Enhanced Public Access Security Movement

- Physical Plant Grounds Maintenance
- Salvage Removal
- Rubbish Removal Improvement
- Property Compliance
- Facility Search Plan

Tasks and projects that are currently underway are:

- Level System
- Work Experience Program

During the week of Oct. 1, we saw a 37.5% decrease in Code 2's across campus compared to the previous week. There were also no staff assaults last week. Just this last weekend, Saturday, Sunday, and Monday were all free of Code 1's and 2's. Between August and September, staff assaults decreased by half as well.

We saw residents and staff work together to clean their units on Friday and work to take care of their community space.

Some members of the ERT have highlighted how much the campus has changed in between their deployments. They say there have been huge improvements in the operations of DCYF staff on the campus.

I know that the work is not done yet, *and* I want to be sure to acknowledge you all for continuing to show up for our young people and your staff teams even on days where it feels heavy and the work is difficult. The list of accomplishments is consistently growing. Progress is happening as a result of your work, adaptability, and commitment. Thank you for the work you do.

I appreciate your cooperation and patience as DCYF continues to explore solutions for our significant capacity challenges.

If you have questions, please address them with your supervisor. Residents can reach out to their living unit manager.